

Customer Return Form

Contact name _____

Address _____

_____ Postcode _____

Contact phone no _____ email _____

Product Name _____

Type: (tick closest match) Product serial Number _____

- | | | |
|---|--|--|
| <input type="checkbox"/> Integrated amplifier | <input type="checkbox"/> Pre-amplifier | <input type="checkbox"/> Power amplifier |
| <input type="checkbox"/> Headphone amplifier | <input type="checkbox"/> Phono stage | <input type="checkbox"/> Line buffer |
| <input type="checkbox"/> CD player | <input type="checkbox"/> DAC | <input type="checkbox"/> Transport |
| <input type="checkbox"/> Tuner | <input type="checkbox"/> All in one | <input type="checkbox"/> Media play/streamer |

Please fill out the following. Do not use single-word descriptions such as “faulty” and “intermittent”, but the follow the fault report as outlined below. This will speed up the repair and give a greater chance of the original fault being properly understood and dealt with.

Fault: What happened? _____

When did it happen? _____

What was the last change to the system? _____

What exactly is normally connected? _____

Signed _____ Date ____/____/____

Please fill out *all* fields.

Ensure unit is adequately packed and insured if sending by courier.
Always include any power supply and/or power leads originally supplied with the unit.
Once completed, please send this form, together with your payment and unit(s) to:
Musical Fidelity Ltd, 24-26 Fulton Road, Wembley, Middlesex, HA9 0TF England
Cheques to be made payable to 'Musical Fidelity Ltd'. If you wish to pay via Cash/Bank Transfer, please contact Indra on +44 (0)20 8900 2866.
Typical turnaround time is 10 working days. 1 form per unit, if sending two or more units.